

# Pradhan Mantri Kaushal Vikas Yojana (PMKVY)

## IT & ITES Courses List & Job Roles

| Job Role/QP Name                 | QP Code   | NSQF Level | Theory | Practical | Additional Duration: Entrepreneurship and Soft skills | Additional Duration: Digital Literacy - Not to be counted in total hours - trainee will undergo this on his/her own via online - available in English and Regional Languages at <a href="http://indiaskilsonline.com">indiaskilsonline.com</a> | Training Duration (excluding Digital Literacy) |
|----------------------------------|-----------|------------|--------|-----------|---|--|--|
| CRM Domestic Non-Voice           | SSC/Q2211 | 4          | 100    | 300       | 40  | 20   | 440  |
| CRM Domestic Voice               | SSC/Q2210 | 4          | 100    | 300       | 40  | 20   | 440  |
| Domestic Biometric Data Operator | SSC/Q2213 | 4          | 100    | 300       | 40  | 20   | 440  |
| Domestic Data entry Operator     | SSC/Q2212 | 4          | 100    | 300       | 40  | 20   | 440  |
| Domestic IT Helpdesk Attendant   | SSC/Q0110 | 4          | 100    | 300       | 40  | 20   | 440  |
| Junior Software Developer        | SSC/Q0508 | 4          | 100    | 300       | 40  | 20   | 300  |

**Official Source:**

<http://www.pmkvyofficial.org>

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